

Homeless Veterans in Louisville Community Services



KPI Owner: Community Services

Process: Homeless Services

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: Estimated 360 at end of 2014. Goal: Progress line to "Functional zero" based on National Zero2016 definition = number of new homeless vets that community can provide permanent housing per month (not yet determined, but approx 5-25). Benchmark: National ave. rate of homeless vets by HUD Point-in-Time (PIT) Homeless Census		Data Source: VA Hospital Homeless Staff Goal Source: Homeless Vet Task Force Benchmark Source: 2014 PIT census	Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions Measurement Method: Combine lists from common assessment team, VA, VOA, and Coalition for the Homeless. Veterans defined as anyone who wore uniform of armed services (except reservists who were never called) Why Measure: Metro Strategic Plan Goal 21 Initiative Next Improvement Step: Pilot solutions		
How Are We Doing?					
2015 Q4 Goal	2015 Q2 Actual		2015 Q2 Goal	2015 Q2 Actual	
0	166		180	166	
Veterans	Veterans		Veterans	Veterans	

